



Verizon reaches agreement with Eircom and withdraws dispute resolution request

Information Notice

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ComReg received a request for dispute resolution¹ from Verizon Business on 28th September 2011 regarding Eircom's cease notice period for leased lines in Ireland.

A leased line is a dedicated point to point high speed data circuit usually used by businesses and telecommunications providers. Eircom is obliged under regulation to offer other operators access to either full end to end circuits or partial circuits on a wholesale basis.²

The scope of the dispute was in respect of the notice period required to be given to Eircom by Verizon and other operators when they wished to cease to rent any wholesale circuit from Eircom.

ComReg engaged with Eircom and Eircom confirmed that it was willing to discuss the issue further with Verizon and industry. After a number of meetings which were overseen by ComReg, Eircom made certain proposals to Verizon and the Industry and these were subsequently accepted by the parties concerned.

Verizon confirmed on 30 January 2012 that it was withdrawing the request for dispute resolution and the matter is now closed. The new cancellation notice period is now approximately 7 days compared to the earlier requirement of between 1 and 2 months.

¹ Regulation 31 of the European Communities (Electronic Communications Networks and Service (Framework Regulations) 2011 sets out that, in the event of a dispute, ComReg shall, at the request of either party, initiate an investigation of the dispute and make a determination aimed at ensuring compliance with the obligation relevant to the dispute.

² ComReg Document No. 08/103, Decision D06/08. Market Analysis – Leased Line Market Review.