



Commission for
Communications Regulation

Text Relay Services

Next Steps

Information Notice

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An Coimisiún um Rialáil Cumarsáide
Commission for Communications Regulation

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1. On 5 March 2015, the Commission for Communications Regulation ("ComReg") issued a consultation ComReg 15/21: Electronic Communications: - Proposed Measures in relation to Text Relay Services and Text Rebate Scheme.
2. In Consultation ComReg 15/21, ComReg proposed the following:
 - All Undertakings providing a Publicly Available Telephone Service offer to disabled end-users a TRS that provides facilities for the receipt and translation of voice messages into text and the conveyance of that text to a recipient, and vice versa.
 - The TRS facility should be technology neutral.
 - The rebate scheme for users who at the effective date of the Decision Instrument are using the National Association for the Deaf Programme is maintained, subject to agreed periodic review and change where agreed..
3. The seven respondents to the consultation were published on 25 May 2015 (ComReg 15/21s). The respondents were as follows:
 - BT Ireland;
 - DeafHear;
 - Eircom Group;
 - Ms. Emma McAuley;
 - Magnet Networks Limited;
 - Three Ireland (Hutchison) Limited;.
 - UPC Communications Ireland Limited.
4. BT Ireland in its response stated that it is considering the viability of providing a commercial Text Relay Wholesale solution to the market. ComReg awaits details of this possible Wholesale Text Relay offer from BT Ireland so that it can consider relevant aspects when making its Decision. ComReg understands that BT will provide it with details by 11th September 2015.