



Commission for
Communications Regulation

Information Notice

Revised Interim Order Handling Charges

| | |
|---------------------|------------------------|
| Document No: | 05/83 |
| Date: | 9 November 2005 |

REVISED INTERIM ORDER HANDLING CHARGES

On 29 July, 2005, ComReg directed *eircom* to set revised interim order handling charges (“OHCs”)¹ in respect of the following services provided by *eircom*:

- Single billing through wholesale line rental² ;
- Carrier pre-selection³;
- Non-geographic number portability⁴.

Subsequently revised interim OHCs have been set by *eircom*. These revised interim OHCs are based on more up to date forecast information which became available to *eircom*, in relation to the potential volumes of orders and the likely costs that would be incurred over the course of the financial year 2005/ 2006.

Other Authorised Operators should therefore note the following:

- These revised interim OHCs are effective from 1 August, 2005 and until such time as the actual data regarding volumes and costs are available in 2006 for review by ComReg.
- ComReg will review these rates following the publication of *eircom*’s separated accounts for 2005/06 next year. At that point a decision will be taken as to whether to adjust the interim OHCs that applied from 1 April,

¹ Order handling charges in this context are *eircom*’s charges for processing customers’ orders for the services referred to in this information notice. An order handling charge arises because of the costs that *eircom* itself incurs in processing such orders.

² Single billing refers to the ability of a customer to receive a single bill from the service provider of his or her choice for every aspect of his or her telephone service requirements including all calls and line rental.

³ Carrier pre-selection (“CPS”) refers to the facility offered to customers which allows them to opt for certain defined classes of call to be carried by an operator selected in advance (and having a contract with the customer) without having to dial a routing prefix or follow any other different procedure to invoke such routing.

⁴ Non-geographic number portability refers to a situation where a customer who has had allocated to him or her, a non-geographic number associated with a particular type of service (such as 0800 freephone, a 07 personal number, or a 090 premium rate number) can retain that number when changing to a different operator or service provider offering a service of the same or similar type.

2005 and revised interim OHCs that applied from 1 August, 2005 as part of the rate finalisation process.⁵

It should also be noted that *eircom* has updated the reference interconnect offer (“RIO”) price list in respect of the OHCs and this update can be viewed on the *eircom* website at the following link:

<http://www.eircomwholesale.ie/regulatory/subreg>

COMMISSION FOR COMMUNICATION REGULATION

9 November, 2005

⁵ *eircom* has an obligation to offer cost oriented rates under Regulation 8 (1) of S.I. No. 305 of 2003 the European Communities (Electronic Communications Networks and Services) (Access) Regulations 2003 (“the Access Regulations”) which transposes Directive 2002/19/EC of the European Parliament and the Council of 7 March 2002 on access to, and interconnection of, electronic communications networks and associated facilities, provides that an operator shall continue to comply with any obligations concerning access and interconnection under the European Communities (Interconnection in Telecommunications) Regulations 1998 (S.I. No. 15 of 1998) (“the Interconnection Regulations”) until such time as specific obligations pursuant to Regulation 9 of the Access Regulations are imposed on any undertaking designated under Regulation 27 (4) of S.I. No. 307 of 2003 the European Communities (Electronic Communications Networks and Services) (Framework) Regulations 2003 which transposes Directive 2002/21/EC of the European Parliament and the Council of 7 March 2002 on a common regulatory framework for electronic communications networks and services. Regulation 8 (3) of the Interconnection Regulations provided that an organisation imposing a charge for interconnection was obliged to ensure that charges for interconnection follow the principles of transparency and cost orientation.