



Commission for
Communications Regulation

Information Notice

Notification to Hutchison 3G Ireland Limited of non-compliance regarding use of a number which has not been allocated to it

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ComReg is charged with the effective management of the National Numbering Scheme. As part of the framework for the management of the scheme Operators must not use numbers which they have not been allocated¹

Following an examination of the Hutchison 3G Ireland Limited (H3GI) website ComReg identified that on the “Contact Us” page of the H3GI website H3GI has assigned the number “333” as an access number for customer services. This number has not been assigned to H3GI from the National Numbering Scheme.

As the use of this number by H3GI impacts on the ongoing management of the numbering scheme ComReg is of the view that this usage should be discontinued. In the light of the ongoing growth of the H3GI customer base which increases the number of consumers who would be affected if the withdrawal of this number is delayed, ComReg has formally notified H3GI of its non-compliance² and that the withdrawal of this number be effected within six months.

¹ in accordance with Regulation 22(2) of SI 307 European Communities (Electronic Communications Networks and Services) (Framework) Regulations 2003

² In accordance with Regulation 35(1) of SI 307 European Communities (Electronic Communications Networks and Services) (Framework) Regulations 2003