



ComReg issues a Notification of a Finding of Non-Compliance to Three Ireland with respect to provisions of the Universal Service Regulations

Information Notice

Reference: ComReg 22/74

Date: 30/08/2022

1. On 25 August 2022, ComReg notified Three Ireland (Hutchison) Limited and Three Ireland Services (Hutchison) Limited (together, “Three Ireland”) of a finding of non-compliance with respect to obligations under The European Communities (Electronic Communications Networks and Services) (Universal Service and Users’ Rights) Regulations 2011 (“the Universal Service Regulations”).
2. The notification of non-compliance was made in accordance with Regulation 31 of the Universal Service Regulations.
3. The notification relates to a failure by Three Ireland to comply with Regulations 14(1) and 14(2)(d) of the Universal Service Regulations as the contract provided to its customers does not specify in an easily accessible form the details of prices and tariffs appropriate to their plan.
4. Three Ireland has until 22 September 2022 to state its views.
5. Regulation 31(5) of the Universal Service Regulations provides that, if at the end of the period referred to in paragraph 4 above, ComReg is of the opinion that an undertaking has not complied with its obligations ComReg may apply to the High Court for such order as may be appropriate by way of compliance with those obligations.