



Office of the Director of
**Telecommunications
Regulation**

PRESS RELEASE

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NEW COMMON MOBILE LICENCE TEXT PROPOSED BY REGULATOR **TO BE PUBLICLY AVAILABLE**

In a move to ensure clarity and transparency in the mobile telecoms marketplace the Regulator has proposed a pro-forma licence text, common to all mobile network and services operators, which would be publicly available. When an individual licence is granted, a schedule to the pro-forma text will set out the matters (if any) that are specific to that licence. It is proposed that the content of such schedules would also be publicly available.

The principal objectives of the proposed licence are as follows:-

- (a) to ensure that mobile licences reflect the liberalisation of the operating environment for telecommunications networks and services in Ireland.
- (b) to develop a framework consistent with the current General and Basic Telecommunications Licences. The purpose is to move towards a generic and modular licensing scheme, with modifications where appropriate to address the particular networks and services in question.
- (c) to ensure that, inter alia, mobile licences conform with the provisions of the European Communities (Telecommunications Licences) Regulations, 1998¹.

A customer charter which provides for commitments to customers in respect of the standard and quality of service is a requirement of the new text. Operators will also be required to implement appropriate codes of practice for the resolution of user disputes. In addition, licensees will have to ensure that non-ionising radiation emissions from their networks are within the limits specified by international guidelines.

MORE

¹ SI No 96 of 1998

The proposal, which incorporates the pro-forma licence terms - **ODTR 99/42 “Notification of Proposed Amendment to Mobile Telecommunications Licenses: Introduction of Pro-forma licence terms”** - may be viewed on the ODTR website at <http://www.odtr.ie>. Interested parties may make representations to the Director in relation to the proposal. These should arrive on or before 5.00p.m. on Friday 6 August 1999.

ENDS