



An Coimisiún um  
**Rialáil Cumarsáide**  
Commission for  
**Communications Regulation**

# **National Directory Database (“NDD”)**

## **Request for Expressions of Interest for Managing and Maintaining the NDD**

### **Information Notice**

**Reference:** ComReg 18/22

**Version:** Final

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## Additional Information

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1. The National Directory Database (“NDD”) is a comprehensive record of all subscribers of publicly available telephone services in the State who have not refused to have their details recorded in it. The function of the NDD is primarily to facilitate the compilation of information for telephone directories and directory enquiry services.
2. In addition, following the entry into force of the e-Privacy Regulations<sup>1</sup>, the NDD continues to be the basis for the “opt-out” register for direct marketing purposes.<sup>2 3</sup>
3. ComReg has the power to direct an undertaking to manage and maintain the NDD under Regulations 19 (4) and 30 of the Universal Service and User’s Rights Regulations<sup>4</sup>.
4. Eir was directed to manage and maintain the NDD for a 3 year period from July 2015 until June 2018. Eir manages the NDD and the collation of information from all undertakings that assign telephone numbers to subscribers.
5. Under the current direction (D02/15), Eir must *“meet all reasonable requests for access to any information contained in the NDD in an agreed format”*. The terms of access *“shall be fair, objective, cost orientated and non-discriminatory”*, and *“in accordance with such terms and conditions as may be specified by Eircom and approved by ComReg”*. It is important to note that as this is not a Universal Service Obligation there are no implications for Universal Service Funding.
6. As the current direction expires 30 June 2018, ComReg is now considering its options in respect of the NDD.
7. This Information Notice, therefore, extends an invitation to all undertakings who are interested in managing and maintaining the NDD to express their interest in doing so by 5:00pm on Thursday 29<sup>th</sup> March 2018.
8. Expressions of interest should be sent by email to [retailconsult@comreg.ie](mailto:retailconsult@comreg.ie) with the subject title “Expression of Interest in Managing and Maintaining the NDD”.

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<sup>1</sup> European Communities (Electronic Communications Networks and Services) (Privacy and Electronic Communications) Regulations 2011 (S.I. No. 336 of 2011), (“e-Privacy Regulations”).

<sup>2</sup> Mobile telephone numbers are automatically protected pursuant to certain provisions in the Data Protection Regulations against unsolicited communications.

<sup>3</sup> There is a proposed EU Regulation on Privacy and Electronic Communications which is proposed to have effect from May 2018. The current Irish e-Privacy Regulations would no longer apply from that date.

<sup>4</sup> European Communities (Electronic Communications Networks and Services) (Universal Service and Users’ Rights) Regulations 2011 (S.I. No. 337 of 2011)

9. ComReg will need to assess the proposal of any undertaking whom expresses an interest in managing and maintaining the NDD. Therefore, following receipt of any such expressions of interest ComReg will issue a detailed request for information to any such interested undertakings. This information will be required to be provided by interested undertakings to ComReg by 5:00pm on 16<sup>th</sup> April 2018.
10. ComReg will evaluate the information received from interested undertakings, where applicable, and consider same in the context of proceeding to consult on the maintenance of the NDD.