



Commission for  
**Communications Regulation**

# **Premium Rate Services Suspension of the Megaquiz, FoneClub and Smartphone Tips Premium Rate Service Licences**

**Information Notice**

**Reference:** ComReg 13/76

**Date:** 31 July 2013

Following investigations into the Global Billing Solutions' ("GBS") Smartphone Tips and FoneClub premium rate service ("PRS") and FDX Ltd's ("FDX") Megaquiz PRS, ComReg notified<sup>1</sup> FDX and GBS, in December 2012 and April 2013 respectively, of its Findings of Non-Compliance<sup>2</sup> that they had not complied with the Code of Practice<sup>3</sup> for PRS providers ("the Code") and, therefore, were in breach of a condition of their PRS licences<sup>4</sup>.

The Findings of Non-Compliance for FDX<sup>5</sup> and GBS<sup>6</sup> were published on [www.phonesmart.ie](http://www.phonesmart.ie) and the providers were required to apply the refunds to end users connected to the non-compliance by 20 May 2013 and 3 June 2013 respectively.

FDX and GBS failed to apply the refunds within the specified timeframe. Therefore, ComReg, in accordance with Section 10(2) of the Communications Regulation (Premium Rate Services and Electronic Communications Infrastructure) Act 2010, has suspended FDX's Megaquiz PRS and GBS's Smartphone Tips PRS and FoneClub PRS licences until such a time as all affected end users have been refunded.

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<sup>1</sup> In accordance with Section 17(1) of the Act, 2010

<sup>2</sup> In accordance with its powers at Section 9 of the Act of 2010

<sup>3</sup> [http://www.comreg.ie/\\_fileupload/publications/ComReg1229.pdf](http://www.comreg.ie/_fileupload/publications/ComReg1229.pdf)

<sup>4</sup> GBS and FDX are licensed PRS providers in Ireland, in accordance with Section 6(1) of the Act of 2010 and Regulation 3 of the Communications Regulation (Licensing of Premium Rate Services) Regulations, 2010

<sup>5</sup> <http://www.phonesmart.ie/uploads/files/PRS12-003.pdf>

<sup>6</sup> <http://www.phonesmart.ie/uploads/files/PRS13-002.pdf>