



Commission for
Communications Regulation

Information Notice

Decision to close investigation in to Bitstream Authentication

Document No:	09/64
Date:	29 July 2009

Between April 2008 and May 2009 the Commission for Communications Regulation (“ComReg”) conducted an investigation into the manner by which Calling Station Identifiers (“CSIDs”), associated with the Wholesale Broadband Access (“WBA”) service “Bitstream”, were made available to Other Authorised Operators (“OAOs”) by Eircom Limited (“Eircom”).

This investigation was undertaken following a complaint from an OAO that a lack of reliable access to CSIDs was preventing the use of CSID by the OAO for Bitstream user authentication.

Based on evidence gathered during the investigation it was evident to ComReg that CSIDs are now available to OAOs in a manner which facilitates CSID based user authentication. On this basis, ComReg is closing the investigation.

During the investigation ComReg was made aware of an operational issue with CSID. As this issue relates to Eircom’s management of the Bitstream service this issue should be addressed by Eircom and the OAO in accordance with the fault management process set out in the Bitstream Industry Process Manual.