



Commission for
Communications Regulation

Information Notice

Information Notice: Adjustment to the Eircom charge for the provision of Emergency Call Answering Service (ECAS) for the interim period

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Readjusted Eircom charge for the provision of ECAS for the interim period

Under Section 58H of the Communications Regulation (Amendment) Act, 2007 ('the Act') Eircom is the designated interim Emergency Call Answering Service ('ECAS') operator. The appointment of BT Ireland by the Minister of the Department of Communications, Energy and Natural Resources as the longer term ECAS operator was made on 12th February 2009 and BT Ireland will begin operations in early 2010.

Under Section 58H(2) of the Act, ComReg may, by notice published in *Iris Oifigiúil*, fix the amount of the call handling fee payable to Eircom and may from time to time, by similar order, vary the amount of that fee. The call handling fee applies to every electronic communication (such as a telephone call) that is forwarded from an undertaking to Eircom, for onward transmission to an emergency service.

Following from Information Notice 07/43, which set out details of the current interim fee, and Information Notice 09/54 '*Meeting regarding Eircom charge for the provision of ECAS for the interim period*', and taking into account Eircom's transition costs during the period of migration to BT Ireland, ComReg has decided to adjust the maximum amount of the interim call handling fee to **€2.21 per call**. This adjusted fee will take effect upon publication of the notice in *Iris Oifigiúil*, on Tuesday 14th July 2009 and will come into operation from 1st August 2009.