



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

20/105

Industry Engagement Forum Independent Chairperson and Secretariat

Information Notice

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1 Lárcheantar na nDugaí, Sráid na nGildeanna, BÁC 1, Éire, D01 E4X0.
One Dockland Central, Guild Street, Dublin 1, Ireland, D01 E4X0.
Teil | Tel +353 1 804 9600 Suíomh | Web www.comreg.ie

Additional Information

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1: Industry Engagement Forum

- 1.1 Eircom has been designated by ComReg as having Significant Market Power (SMP) in a number of wholesale markets and is subject to access obligations requiring Eircom to provide other authorised operators with wholesale Regulated Access Products (RAPs). Authorised operators which rely on access to Eircom's networks are known as Access Seekers.
- 1.2 In order to facilitate the engagement related to RAPs between Eircom and Access Seekers, ComReg is establishing a monthly Industry Engagement Forum ('IEF'), to be chaired independently, which will bring together Eircom and Access Seekers for the purpose of facilitating dialogue on the specification and implementation of new and enhanced product functionality, processes and services and how these are implemented and managed across their lifecycle.
- 1.3 The IEF will be a key enabler in accelerating implementation within regulated timescales and reducing the possibility of disagreements between Eircom and Access Seekers.
- 1.4 Following a tender process issued on eTenders (RFT 165097) and OJEU (2020/S 070-166988 and 2020/S 098-23538) for a) a Chairperson (Lot 1) and b) Secretarial Services (Lot 2), Lot 1 has been awarded to sole trader Eileen Maher, with Lot 2 being sub-contracted by Eileen Maher to sole trader Carolanne Henry.
- 1.5 The new Forum Chairperson and Secretariat will take up their roles on 2 November 2020. Following an engagement process with ComReg and Industry in establishing the new Forum, the initial Industry Forum meeting is targeted for January 2021.
- 1.6 Eileen Maher has spent over 30 years in the Telecom's Industry and held leadership positions in Eircom and Vodafone Ireland. She is currently a non-executive Director of Nama where she is chair of their Finance and Operating Committee and Chair of their Risk Committee. She is also a Non-executive Director of Eirgrid and member of the Eirgrid Audit and Innovation Committees. She is also a Member of the Broadcasting of Authority Ireland's Compliance Committee.
- 1.7 Carolanne Henry has spent more than 18 years as a Senior leader in Vodafone Ireland, Perlico and Dell. During her career she held a range of positions where she was responsible for commercial operations, customer experience, business transformation, change management and governance.