



An Coimisiún um  
**Rialáil Cumarsáide**  
Commission for  
**Communications Regulation**

## Information Notice

Extension to consultation period for  
Consultation Document 23/14

### Information Notice

**Reference:** ComReg 23/48

**Version:** Final

**Date:** 01/06/2023

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**Commission for Communications Regulation**

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## Additional Information

Document No:	23/48
Date:	01/06/2023

1. On 16 March 2023, ComReg published Consultation Document 23/14<sup>1</sup> ('Consultation 23/14') regarding its proposals for implementing a Customer Charter. ComReg stated that the consultation period would run until 19 April 2023.
2. Following submissions received from respondents, ComReg has decided to further extend the deadline to Consultation 23/14.
3. Responses are now due on or before 5pm on Friday, 2 June 2023. Please refer to Section 9 (Next Steps) of Consultation 23/14 for further details on submitting a response to the consultation.

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<sup>1</sup> <https://www.comreg.ie/publication/proposals-for-implementing-a-customer-charter>