



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

National Directory Database

Extension of Transition Period

Information Notice

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Commission for Communications Regulation

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Additional Information

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1. In December 2018, following a public consultation, ComReg in ComReg Decision D16/18¹ decided that Porting Access B.V.² (“PortingXS”) was the appropriate undertaking to manage and maintain the National Directory Database (“NDD”) from 1 July 2019 and on expiry of the “Transition Period”.³
2. In ComReg Decision D03/19⁴ ComReg decided to continue the obligation on Eircom Limited (“Eircom”) to manage and maintain the NDD to 30 June 2019 and during such extended Transition Period as may be specified by ComReg. This approach was designed to ensure that the NDD continues to be maintained and remains available to end-users until all necessary transition arrangements and transfer over of the NDD to PortingXS are completed and the PortingXS system is fully functional and in operation.
3. On 26 June 2019, ComReg, in accordance with section 3.3 of ComReg D16/18, confirmed its agreement in writing to the operational specification for the NDD (“Operational Specification”). The Transition Period has now commenced and is due to expire on 30 June 2019, unless otherwise specified by ComReg.
4. There is provision in D16/18 and D03/19 for ComReg to extend the Transition Period beyond 30 June 2019 up to a further maximum 3 month period to 30 September 2019.
5. ComReg has been made aware of a number of issues that have arisen during the testing phase of the transfer of the management and maintenance of the NDD from Eircom to PortingXS. In particular, there are undertakings who have not connected with the PortingXS system or completed testing of connectivity and file transfers. In addition, testing by PortingXS has demonstrated data issues which must be resolved as far as possible prior to transfer of the NDD from Eircom to PortingXS and therefore further engagement with certain undertakings regarding this data is required.
6. Both Eircom and PortingXS have requested an extension of the Transition Period until September 2019. ComReg considers that an extension of the Transition Period is appropriate to ensure a smooth carry over of the NDD from Eircom to PortingXS.

¹ ComReg Document 18/108 & D16/18, “*Management and Maintenance of the National Directory Database*”, 6 December 2018, (“D16/18”)

² “PortingXS” is a Dutch company, which is an “authorised undertaking” pursuant to Regulation 4 of the European Communities (Electronic Communications Networks and Services) (Authorisation) Regulations 2011. PortingXS currently provides a fixed number portability solution in Ireland.

³ D16/18 provides that “Transition Period” means the period of time commencing upon the date ComReg confirms its agreement in writing to the Operational Specification in accordance with section 3.3 of this Decision Instrument and ending on 30 June 2019 unless otherwise specified by ComReg.

⁴ ComReg Document 19/30 and ComReg Decision D03/19, “*Management and Maintenance of the National Directory Database*”, 29 March 2019 (“D03/19”).

7. In these circumstances, ComReg has extended the Transition Period to 2 September 2019.
8. ComReg's objective is to protect end-users and ensure, in particular, that the requirements of Regulation 19 of European Communities (Electronic Communications Networks and Services) (Universal Service and Users' Rights) Regulations 2011 and the European Communities (Electronic Communications Networks and Services) (Privacy and Electronic Communications) Regulations 2011 are met.