



Commission for
Communications Regulation

Information Notice

Eircom pricing proposals on migration, fault repair and disconnection charges

Information Notice

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1. The Commission for Communications Regulation ('**ComReg**') has recently received proposals from Eircom in relation to its current migration¹ charges, fault repair charges and disconnection charges for local loop unbundling ('**LLU**') and Line Share. LLU is the process which enables operators other than Eircom to make use of Eircom's physical copper connections between a customer's house or premises and the local exchange, known as the 'local loop'. LLU is usually used to provide broadband services.
2. To date, migration costs in the context of LLU and Line Share have been charged by Eircom upfront, while the migration costs for NGA are included in the monthly rental charge, in which case the costs are written off over the lifetime of the relevant NGA assets.
3. For migrations, Eircom proposes to offer access seekers the option of being charged on a monthly basis for migrations to LLU and Line Share at €0.38 per line, with a reduced upfront migration charge of €2.50. In addition, Eircom proposes a reduction to the current upfront migration charge for LLU and Line Share from €29.30 to €20, representing a reduction of circa 32%.
4. For fault repairs and similar to that specified in ComReg Decision D03/13², Eircom proposes to offer access seekers the option of being charged on a monthly basis for Line Share fault repairs at €0.24 per line, rather than the upfront charge of no more than €117.31³.
5. For disconnections associated with LLU and Line Share, Eircom proposes to reduce the disconnection charge from €15 to zero.
6. Following publication of ComReg Decision D03/13 on next generation access ('**NGA**') the proposals above from Eircom should now ensure a consistent pricing approach between current generation and next generation wholesale services.
7. The Eircom proposals above are set out in Eircom's revised Access Reference Offer ('**ARO**') price list on the Eircom wholesale website⁴, which will be effective from 1 June 2013.

¹ These proposals relates to migrations from Bitstream to LLU / Line Share.

² ComReg Document No 13/11: Next Generation Access – Remedies for NGA Markets; 31 January 2013.

³ The fault clearance charges are no more than €117.31 (incl. line test) and no more than €110 (excl. line test).

⁴ <http://www.eircomwholesale.ie>