



Commission for
Communications Regulation

30/03/2012

For immediate release

ComReg Media Release

Eircom examinership proceedings

Eircom Limited has today announced that the company has entered into examinership in the Commercial Division of the High Court. This process is intended to provide a solution to the problem of Eircom's heavy debt burden and ComReg looks forward to a resolution to this issue. ComReg has no statutory role in the matter.

At today's court hearing ComReg was made a notice party to the examinership proceedings.

Any customers with questions about the service they receive from Eircom should continue to contact Eircom directly. If customers have a complaint about the service they receive from Eircom, or are otherwise in need of assistance from ComReg, and have already contacted Eircom regarding the matter and remain dissatisfied, they should contact ComReg's consumer helpline on 01 8049668 / 1890 229668 or consumerline@comreg.ie

Notes to Editors

Eircom's regulatory obligations are not affected by this process. In addition to its obligations as an authorised undertaking and as a provider of Electronic Communications Networks and Services, Eircom has a number of specific regulatory obligations. These include:

- (a) Obligations as the Significant Market Power (SMP) operator in a number of specific markets subject to *ex ante* regulation see:-
http://www.comreg.ie/telecoms/table_of_smp_obligations.563.1076.html)
- (b) Obligations as the designated Universal Service Provider under the Universal Service Regulations (see ComReg document 10/46 on www.comreg.ie).

ENDS

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