



**Media Release - 9 February 2010**

## **ComReg urges public to be aware of the phone number '112' for emergency services in the EU**

The Commission for Communications Regulation (ComReg) has today urged the public to be aware that 112 is the phone number to use when contacting the emergency services throughout the EU.

As European citizens are increasingly travelling to other countries, for business or social reasons, there is a need for a single EU-wide number to call in the event of an emergency. When travelling within Europe, the public may call 112 free of charge to reach the emergency services. The emergency number is accessible using either a fixed line or a mobile phone.

While surveys have shown that over 90% of Europeans are positive towards the creation and existence of this life saving number, still 25% are unaware of this number that could potentially save lives.

By being prepared for calling the emergency services, people can get the help they need much more quickly - which can make a big difference in an emergency.

European 112 Day, which promotes the awareness of the pan-European emergency services number 112, will take place on Thursday, 11 February, 2010.

For further information, please visit ComReg's consumer website [http://www.askcomreg.ie/home\\_phone/ecas\\_%28emergency\\_call\\_answering\\_service%29.322.LE.asp](http://www.askcomreg.ie/home_phone/ecas_%28emergency_call_answering_service%29.322.LE.asp)

**ENDS**

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