



Commission for
Communications Regulation

Media Release- 17th February 2003

ComReg Unveils New Website

ComReg today unveiled its new format website which makes it easier and more efficient for users to find specific information and also includes new sections on consumer issues and the industry sector.

The consumer section includes advice on how to keep your roaming charges down as well as details on how to complain to your service provider. It also includes a series of commonly asked questions. Consumers can check out if their phone number is being changed in 2003 and what the new code will be. The locations of 3,000 mobile phone masts can also be viewed on a map.

The new site allows users to register for ComReg's online mailing list and enables them to request publications on particular topics. The Search facility has been greatly enhanced making it easier for users to locate specific information. The user can also see all related publications such as a consultation and the response to consultation without undergoing a second search. Users can also respond online to current consultations.

All documents are formatted in PDF which shows the size of each document and there is a printer friendly version for all pages.

The site address is www.comreg.ie

ENDS

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