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ComReg publishes its Review of the Code of Practice for Carrier Pre-Selection

The Commission for Communications Regulation (ComReg) has today published the outcome of its review of the Code of Practice for Carrier Pre-Selection (CPS).

The CPS Code of Practice was first introduced by ComReg in 1999 under the Interconnection Regulations. In August 2007, the Retail Access paper (D07/61) decision ended the continued provisions of the Interconnection Regulations pursuant to Access Regulation 8 and Universal Service Regulation 13 (b) and did not impose CPS or Third Party Verification (TPV) Codes of Practice as remedies in that market. As such these Codes of Practice were no longer mandated by ComReg.

ComReg undertook a review of the original Code of Practice in order to determine exactly which provisions in the Code have a regulatory obligation and which do not.

It was decided that, in order to clarify the provisions with regulatory obligations and those without obligations, two documents should be created.

These are:

- *Regulatory Guidances for Undertakings Relating to CPS (08\28a)* – for provisions with a regulatory obligation;
- *Output of the CPS CoP Review: Provisions not having a legal basis (08\28b)* – for provisions which do not have a regulatory obligation, but would be of benefit to consumers if they were to be implemented by operators.

The obligations included in the Regulatory Guidances document incorporate directions not only from ComReg but guidance from other agencies such as the Office of the Data Protection Commissioner and the National Consumer Agency.

At the same time ComReg is encouraging discussion with all operators in relation to the non-legal provisions contained within the Code.

ENDS

Issued By

Tom Butler

Public Affairs Manager, ComReg

Ph: 01 804 9639 Mobile: 087 2536358

tom.butler@comreg.ie