



Commission for
Communications Regulation

Media Release – 11 February 2011

ComReg launches a new consumer website www.112.ie to highlight the EU emergency services number - 112

The Commission for Communications Regulation (ComReg) has today launched a website, www.112.ie, to raise awareness of the 112 EU emergency services number and to ensure the appropriate use of this service.

Today, Friday the 11th of February, is European 112 Day, which promotes the awareness of the pan-European emergency services number 112.

As European citizens are increasingly travelling to other EU countries for social and business reasons, it is important that they are aware of the identical emergency services number throughout the EU. When travelling within Europe, the public can call 112 from either a fixed line or a mobile phone. Three out of four Europeans are still not aware of the availability of 112.

In Ireland, 112 can be used in parallel with 999. Dialling any of the two numbers from a handset will connect the caller to the emergency services. Calls to the emergency services are free of charge.

By being prepared for calling emergency services, people can get the help they need much more quickly. Parents and guardians should also remember to teach 112 to their children: 112 is **1** mouth, **1** nose and **2** eyes.

ENDS

Issued By
Eoghan McCarthy
Communications Executive, ComReg
Ph: 01 804 9758 eoghan.mccarthy@comreg.ie