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ComReg issues direction to facilitate Broadband competition

Following discussions between ComReg and eircom in August 2002, eircom indicated that it would be implementing a process known as Port Transfer which would facilitate retail broadband competition.

Port transfer is a process which allows eircom to move a customer's DSL "line" from one operator to another without a change of physical wiring in the eircom network. This avoids the need for a customer to have the DSL service disconnected for a long period, possibly for days, before the service is re-established through another service provider.

ComReg is disappointed to find that after a considerable period of time this process is not available and, following discussions with eircom, is now obliged to direct the introduction of this process.

ComReg has today issued a draft direction to this effect and is seeking responses from interested parties on this issue with a view to facilitating consumer choice in the area of broadband.

The full paper – ComReg 03/148 - in relation to this matter is available on the ComReg website.

ENDS

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