



ComReg issues a Notification of a Finding of Non-Compliance to Vodafone with respect to provisions of the Universal Service Regulations

Information Notice

Reference: ComReg 15/107

Date: 01/10/2015

1. On 1 October 2015, ComReg notified Vodafone Ireland Limited ("Vodafone") of a finding of non-compliance with respect to Vodafone's obligations under the Universal Service Regulations.¹
2. The notification of non-compliance was made in accordance with Regulation 31(2) of the Universal Service Regulations.
3. The notification of non-compliance notifies Vodafone of a finding that, in relation to the *General Terms and Conditions of the Vodafone Mobile Telecommunications Service*, Vodafone has not complied with its obligations as set out in Regulations 14 (1), 14 (2) and 14 (4) of the Universal Service Regulations.
4. The notification relates, in particular, to Vodafone's practice of distinguishing between "core" and "on-demand" contract terms.
5. Vodafone has until 21 October 2015 within which to state its views or remedy the non-compliance.
6. Regulation 31(5) of the Universal Service Regulations provides that if, at the end of the period referred to above, ComReg is of the opinion that an undertaking has not complied with its obligations, ComReg may apply to the High Court for such an order as the Regulator may consider appropriate.

¹ European Communities (Electronic Communications Networks and Services) (Universal Service and Users' Rights) Regulations 2011