



Commission for  
**Communications Regulation**

## **ComReg issues a Notification of a Finding of Non-Compliance to Imagine with respect to provisions of the Universal Service Regulations**

Information Notice

**Reference:** ComReg 15/35

**Date:** 13/04/2015

1. On 13 April 2015, ComReg notified Imagine Telecommunications Business Limited ("Imagine") of a finding of non-compliance with respect to Imagine's obligations under the Universal Service Regulations.<sup>1</sup>
2. The notification of non-compliance was made in accordance with Regulation 31(2) of the Universal Service Regulations.
3. The notification of non-compliance notifies Imagine of a finding that, in relation to Imagine's Wimax Terms and Conditions, Imagine has not complied with its obligations as set out in Regulations 14 (2), 14 (2) (b) (vi), 14 (2) (d) and 14(4) and Regulations 25 (1), 25 (4) and 25 (6) (b) of the Universal Service Regulations.
4. Imagine has until 5 May 2015 within which to state its views or remedy the non-compliance.
5. Regulation 31(5) of the Universal Service Regulations provides that if, at the end of the period referred to above, ComReg is of the opinion that an undertaking has not complied with its obligations, ComReg may apply to the High Court for such an order as the Regulator may consider appropriate.

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<sup>1</sup> European Communities (Electronic Communications Networks and Services) (Universal Service and Users' Rights) Regulations 2011