



An Coimisiún um
Rialáil Cumarsáide
Commission for
Communications Regulation

Information Notice

ComReg grants further extension to
consultation period for Consultation
Document 23/14

Information Notice

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Commission for Communications Regulation

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Additional Information

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1. On 16 March 2023, ComReg published Consultation Document 23/14¹ ('Consultation 23/14') regarding its proposals for implementing a Customer Charter. ComReg stated that the consultation period would run until 19 April 2023.
2. Following requests from two stakeholders, ComReg initially agreed to extend the deadline until 3 May 2023.
3. In light of an additional request from another stakeholder, ComReg has agreed to further extend the deadline for the receipt of submissions to Consultation 23/14.
4. Responses to Consultation 23/14 are now due on or before 5pm on Friday, 12 May 2023. Please refer to Section 9 (Next Steps) of Consultation 23/14 for further details on submitting a response to the consultation.

¹ <https://www.comreg.ie/publication/proposals-for-implementing-a-customer-charter>