



Commission for
Communications Regulation

Media Release- 23 December 2002

An Post's official target for next day delivery increased to 94%

ComReg today announced that the interim target for the delivery of single piece priority mail during 2003 would be set at 94% for next day delivery nationwide.

The principal issues considered in setting the interim quality of service target for 2003 include the specific requirements to seek improvements in quality of service set out in the EU's Postal Directive, the draft Policy Direction to ComReg from the Minister for Communications, Marine and Natural Resources, targets set by other National Regulatory Authorities, the EU Commission's position on provision of "inefficient service" and various reports from An Post.

These targets will be reviewed during the first half of 2003. In order to gain assurance that this target will be met, An Post is required to detail the measures needed to achieve it by 28 February 2003.

ENDS

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