

This is the form of notification and declaration that undertakings should make and send to [postal.team@comreg.ie](mailto:postal.team@comreg.ie) and when complete print off and sign for sending by registered post to ComReg.

Section 1. Information about undertaking making Notification	
<b>1.1 Name of undertaking *</b>  (Name of Legal or Natural Person, e.g Company's Registered Name)	Paragon Customer Communications Ireland Ltd.
<b>1.2 Trading Name(s)</b>  (if different to above)	
<b>1.3 Postal Address *</b>	Unit 4058-4060, Kingswood Road, Citywest Business Campus, Dublin 24, D24 AV80, Ireland
<b>1.4 Undertaking's Telephone Number</b>  (inc dialling code)	+353 (0) 1 4321200
<b>1.5 Website address</b>	<a href="https://www.paragon.world/en-gb/contact-us">https://www.paragon.world/en-gb/contact-us</a>
<b>1.6 Address of Registered Office</b>  (*in the case of a body corporate that is a company)	Unit 4058-4060, Kingswood Road, Citywest Business Campus, Dublin 24, D24 AV80, Ireland
<b>1.7 Company registration Number (* in the case of a body corporate that is a company)</b>	321694
<b>1.8 Other legal or natural persons which are part of the undertaking</b>	
<b>1.9 Email Address</b>  (if available)	Hello@paragon-cc.ie

\* Indicates a mandatory field


<b>Section 2. Information about Compliance Officers</b>	
<b>2.1 Name of Principal contact *</b>	Enda Casey
<b>2.2 Office Phone number *</b>	+353 (0) 1 4321200
<b>2.3 Mobile Phone Number</b>	+353 (0) 87 4051094
<b>2.4 Email address *</b>	enda.casey@paragon-cc.ie
<b>2.5 Name of Deputy contact</b>	Paul Healy
<b>2.6 Office Phone number</b>	+353 (0) 1 4321200
<b>2.7 Mobile Phone Number</b>	+353862248284
<b>2.8 Email address</b>	paul.healy@paragon-cc.ie

\* Indicates a mandatory field

<b>Section 3.</b>	
<b>Contacts Details for postal service users wishing to make a complaint</b>	
<b>3.1 Postal Address *</b>	Unit 4058-4060, Kingswood Road, Citywest Business Campus, Dublin 24, D24 AV80, Ireland
<b>3.2 Telephone Numbers(inc dialling code)</b>	+353 (0) 1 4321200
<b>3.2.1 Freephone number</b>	
<b>3.2.2 LoCall number</b>	
<b>3.2.3 Office Phone number *</b>	+353 (0) 1 4321200
<b>3.3 Website address</b>	<a href="https://www.paragon.world/en-gb/contact-us">https://www.paragon.world/en-gb/contact-us</a>
<b>3.4 Email Address</b>	Hello@paragon-cc.ie


\* Indicates a mandatory field

## Section 4. Details of Services provided and Declarations

4.1 Number of postal services provided by undertaking and described on Schedules attached to this declaration (a separate Schedule must be completed for each service)	1
4.2 Number of these Services which are within the scope of the universal postal service	0
4.3 CONFIRMATION  Do you confirm that you will comply with all obligations imposed by or under the Communications Regulation (Postal Services) Act 2011 in respect of the provision of postal services, and in particular those imposed by sections 11, 12, 39, 42, 43, 45, 47, 53 and 54?	YES  1 Yes  2 <del>No</del>
4.4 Do you confirm that you are aware that it is a criminal offence to fail to make a notification or to make a notification or a declaration which is false or misleading in any material respect and on summary conviction any offender is liable to a “class A” fine, the largest fine permissible under the Fines Act 2010?	1 Yes  <b>Yes</b>  2 <del>No</del>
Signature	
Date	19.07.2024

## Details of Services Provided

<b>Name of service</b>	Personalisation Print & Fulfillment & Postal Management Services
<b>Nature of items conveyed:</b> <b>1 Items of correspondence</b> <b>2 Business documents</b> <b>3 books</b> <b>4 catalogues</b> <b>5 newspapers</b> <b>6 periodicals</b> <b>7 Merchandise with or without commercial value</b> <b>8 Other (please state)</b>	1 Items of correspondence 2 Business documents 4 Catalogues 6 Periodicals
<b>Geographical scope (sender)</b>	Ireland
<b>Geographical scope (addressee)</b>	Worldwide
<b>Advertised delivery standards</b>	An Post Mail Services
<b>Size limits</b>	n/a
<b>Weight limits</b>	n/a
<b>Access arrangements</b> <b>(Please select only one option):</b> <b>1 Deposited at access point</b> <b>2 Collected from senders' premises</b>	2 Collected from senders' premises

<p><b>Legal Basis for contract</b></p> <p>(Please select only one option):</p> <p>1 Individually negotiated agreement</p> <p>2 Standard Contract Terms and Conditions and individually negotiated discounts from Rate Card</p> <p>3 Standard Contract Terms and Conditions and non-negotiable Tariff</p>	<p>1 Individually negotiated agreement</p>
<p>The estimated date of commencement for the postal service concerned (if after date of signing below)</p>	
<p><b>Declaration</b></p> <p>Do you confirm that this service is <i>within the scope of the universal postal service</i> as defined in section 37(1) of the Communications Regulation (Postal Services) Act 2011?</p>	<p>NO</p> <p>1 <del>Yes</del></p> <p>2 No</p>
<p><b>Declaration</b></p> <p>Do you confirm that you aware that it is a criminal offence to fail to make a notification or to make a notification or a declaration which is false or misleading in any material respect and on summary conviction any offender is liable to a “class A” fine, the largest fine permissible under the Fines Act 2010?</p>	<p>1 Yes</p> <p>2 <del>No</del></p> <p><b>Yes</b></p>
<p><b>Signature</b></p>	
<p><b>Date</b></p>	<p>19.07.2024</p>