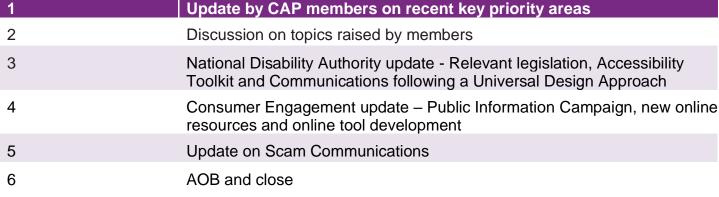
Meeting Agenda 44th Meeting

	Consumer Advisory Panel
Meeting Date	19 th June 2024
Meeting Location	ComReg Office and online
Panel Member in Attendance Guests in attendance	Donal Fitzpatrick - National Disability Authority Aoife Quinn - Chambers Ireland Dr. Emer Coveney - Age Friendly Ireland
CAP Chairperson	Barbara Delaney – Director of Retail and Consumer Services
ComReg Attendees / Presenters	Leonie Allen – Retail Policy
	Elaine Carroll / Muireann Doherty – Consumer Communications and Engagement
	Donnacha Hennessy / Patrick Keating – Market Framework
Item:	Agenda Items:
1	Update by CAP members on recent key priority areas
2	Discussion on topics raised by members
3	National Disability Authority update - Relevant legislation, Accessibility





Item:	Meeting Minutes and Actions:
	Muireann Doherty opened the meeting.
	Each member gave a brief update on recent key priorities they have been working on.
1	Discussion on topics raised by members The European Accessibility Act
	ComReg updated the panel on the <u>European Accessibility Act</u> from ComReg's perspective.
	Open panel discussion and questions raised by the panel were addressed by ComReg.
2	National Disability Authority update on relevant legislation, Accessibility Toolkit and Communications following a Universal Design Approach
	Donal Fitzpatrick from the NDA provided an update on relevant accessibility legislation, Communications and how the Accessibility Toolkit can be of help to public and private sector bodies.
	Open panel discussion and questions raised by the panel were addressed by Donal Fitzpatrick and ComReg.
3	Consumer Engagement update – Public Information Campaign, new online resources and online tool development
	Elaine Carroll presented on the public information campaign, the online resources on ComReg.ie for mobile and broadband, the new Broadband Availability Checker and Compare Tool development.
	Open panel discussion and questions raised by the panel were addressed by ComReg.
4	Update on Scam Communications
	ComReg provided an update on Scam Communications and the interventions which are being implemented by ComReg.
	Open panel discussion and questions raised by the panel were addressed by ComReg.
	AOB
	Remaining 2024 proposed meeting dates are to be confirmed.

