## Operator Misuse Form



Fraudulent and/or Misuse of Numbering Resources - Regulation 83(2) Process

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| **Primary Operator Misuse Notification Form** *Please complete the form as per guidance in ComReg 18/119R (An Operator’s Note) and return to ComReg no later than 15 calendar days after incident is detected and stopped.* *Failure to provide the relevant information in a timely manner may result in ComReg being unable to take action in relation to the case.* |
|  **Operator contact details** (name and address) |   |
| **Retail operator** (if different from above) |   |
| **End-user business name and Address**  |   |
| **End-user Contact Name** |  |
| **Garda Reference Number**  |   |
| **Call Details**  | *To be sent electronically on excel spread sheet*  |
| **Wholesale costs for Relevant Calls** (€) (ex VAT)  |   |
| **Retail costs for Relevant Calls** (€) (ex VAT)  |   |
| **Average Monthly Retail Bill** (€) (ex VAT) *(if Wholesale costs < €5,000)* |   |
| **Interconnection Operators in Ireland**  |   |
| **Interconnection Operators Outside Ireland**  |   |
| **Portion of costs assigned to each interconnect operator**  |   |
| **Date/s that payment is due on the relevant calls to** **Interconnect Operators**  |   |
| **Do you maintain the security of the PBX?**  |   |
| **Is the PBX physically located in the customer premises? If it is, who installed and who maintains the PBX?** |  |
| **What costs will you charge the end-user if ComReg intervenes?**  |   |
| **What costs will you charge the end-user if ComReg does not intervene?**  |   |