## Operator Misuse Form



Fraudulent and/or Misuse of Numbering Resources - Regulation 83(2) Process

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| **Primary Operator Misuse Notification Form**  *Please complete the form as per guidance in ComReg 18/119R (An Operator’s Note) and return to ComReg no later than 15 calendar days after incident is detected and stopped.*  *Failure to provide the relevant information in a timely manner may result in ComReg being unable to take action in relation to the case.* | |
| **Operator contact details**  (name and address) |  |
| **Retail operator** (if different from above) |  |
| **End-user business name and Address** |  |
| **End-user Contact Name** |  |
| **Garda Reference Number** |  |
| **Call Details** | *To be sent electronically on excel spread sheet* |
| **Wholesale costs for Relevant Calls**  (€) (ex VAT) |  |
| **Retail costs for Relevant Calls** (€) (ex VAT) |  |
| **Average Monthly Retail Bill** (€) (ex VAT)  *(if Wholesale costs < €5,000)* |  |
| **Interconnection Operators in Ireland** |  |
| **Interconnection Operators Outside Ireland** |  |
| **Portion of costs assigned to each interconnect operator** |  |
| **Date/s that payment is due on the relevant calls to** **Interconnect Operators** |  |
| **Do you maintain the security of the PBX?** |  |
| **Is the PBX physically located in the customer premises? If it is, who installed and who maintains the PBX?** |  |
| **What costs will you charge the end-user if ComReg intervenes?** |  |
| **What costs will you charge the end-user if ComReg does not intervene?** |  |